

SHIANNE LEE

Thornhill, Ontario
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PROFILE OBJECTIVE

To secure an entry level Software Developer position to help create new innovative software as well as enhance existing programs. Knowledgeable in a wide variety of programming languages as well as principles and techniques. Strong work ethics and time management skills.

TECHNICAL SKILLS

Operating System	Windows XP/Vista/7/8/10, IBM i, Linux, Unix
Programming Languages	C, C++, C#, SQL, RPG, CL, COBOL, HTML/HTML5, CSS/CSS3, PHP, JAVA, ASP.NET, JavaScript, XML, JSON, Python
Database Technology	Oracle, DB2, SQL/MySQL
Development Tools	Microsoft Office, Eclipse, SSH Secure Shell, Visual Studio, Putty, Git, GitHub, Rational Rose, Android Studio, JIRA, Confluence

ESSENTIAL SKILLS

- Works well with others as well as independently
- Ability to provide possible solutions when problem solving
- Organized, reliable, and responsible individual
- Flexible and adaptable to many new situations
- Attentive to details and ability to multitask

EDUCATION

Bachelor of Information Technology, Software Development <i>Seneca College, Toronto</i>	2013 – 2017 [expected]
Computer Programmer Diploma <i>Seneca College, Toronto</i>	2010 – 2012

PROFESSIONAL EXPERIENCE

Software Developer – Academic Projects

Hello Healthy! Mobile App Jan 2015 – present

Environment: Android Studio, Java, XML

- Created to keep track of weight, diet and goals
- Conducted layout design and construction
- Maintained and updated all sections of the application

Graded Work Due Date Monitor Website Jan 2014 – present

Environment: C#, ASP.NET

- Designed a way for students to view due dates for different assignments/labs
- Allows professors to add assignments/labs with details
- Created multiple forms based on assignment requirements
- Checked for consistency throughout the pages
- Created project documentation, application architecture, user interface, and system interface

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Software Developer – Academic Projects (cont'd)

Student Relationship Management System Website

May 2013 – April 2014

Environment: C#, ASP.NET

- Created multiple forms based on College requirements
- Checked for consistency throughout the pages
- Helped create project documentation
- Helped create application architecture, user interface, and system interface
- Helped create ERD to show system's architecture

Binary Converter Application

May 2012 – Aug 2012

Environment: Java

- Created a basic GUI application from scratch
- Converts binary numbers to decimal, octal, or hexadecimal

ISBN Processor Application

May 2011 – Aug 2011

Environment: C++

- Designed as part of a Bookstore Order Processor assignment
- Processed valid ISBNs
- Checked if ISBN is registered or unregistered

WORK EXPERIENCE

Cashier / Customer Service Representative

Sept 2008 – Present

Canadian Tire, Thornhill

- Handle and balance money
- Help consumers find items
- Processes returns/exchanges, new credit card applications, and online orders
- Resolve customer complaints and complex cash register issues
- Organize shelves to the store's standard, maintain clean work area
- Answer questions via phone or in-person
- Train many new employees for cash and customer service positions

Software Quality Assurance Technician

Sept 2015 – July 2016

Secret Location, Toronto

- Performed software tests to ensure quality of projects
- Reviewed project requirements and documentation
- Created and executed test cases
- Manually tested applications across multiple browsers and mobile devices
- Reported defects and worked with developers to confirm they are fixed